



README.TXT

A Newsletter from *KPEnterprises*
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The Slow Upgrade

A lot of people want to jump on the bandwagon and upgrade to Windows Vista. And that's fine.

But be sure to do some research first!

A lot of software developers have not released Vista versions yet. That means that your most important programs — the ones you use to run your business — may not run under Vista!

The easiest way to find out is to ask. Visit their web site. If you don't find it there, call them.


Microsoft products will work with Vista, of course. For everything else that's important to your business, make a list and find out!

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Notes From The Field

By Karl W. Palachuk

 **It's a Launch!** The big Microsoft Launch event for Windows Vista and Office 2007 was a great success.

About 2,000 people showed up. KPEnterprises was there (Jennifer and Karl, anyway) to welcome everyone.

 **The good news** about the Vista launch is that . . . Nothing happened! There have been no unexpected problems, no major patches, and no security issues. Nice and quiet — just the way we like it.

 **Vista Updates** will begin flowing on the second Tuesday of every month. Critical updates will show up on a regular basis. More boring updates will require you to go get them.



Office Files Have a Different Look


One of the first things you'll notice about Office 2007 is that the new Office files have a new format. Excel files now end with `.xlsx` files. Word files now end with `.docx`.

The new format will show up whenever you create a new file.

But here's some really **good news**: If you open a file in an older format, it will automatically be saved in that format.

If you have a "mixed office," with some Office 2003 and some 2007, you can always choose **File | Save As . . .** and select the older format.

The very best news: There's no reason to avoid upgrading now. You'll be able to keep using your existing Office software and migrate at your own pace.

Name	Size	Date Modified	Type
 New Microsoft Office Word Document.docx		5 7:43 AM	Microsoft Office Word



Networking Infrastructure Solutions

Daylight Saving Time: We've Got You Covered

Once upon a time the U.S. Government decided to create Daylight Saving Time so that we could all get an hour's extra sleep in the Spring. And that was good.

Then they decided that they didn't get it right the first time, so they decided to move it around. Beginning this year, we'll start DST three weeks earlier and end one week later.

For humans, that means you need to mark your calendars! This year Daylight Saving Time begins **March 11, 2007**, and ends on **November 4, 2007**.

So much for the humans. Now for the computers.

Your computers and servers need the correct time for lots of reasons. Perhaps the one you'll notice the most is the calendar function in Outlook. But the most important reason is **security**. If your times are wrong, you may be shut out of your computer altogether.

What You Need To Do:

If you have a service agreement, don't worry: we'll make sure everything just works.

If you do not have a service agreement, make sure you apply all the relevant updates to servers, workstations, Exchange Server, SQL Server, Sharepoint Server, and all other critical business applications.

To find out more from Microsoft, see

http://support.microsoft.com/gp/cp_dst

For a just plain interesting site on everything you ever wanted to know about Daylight Saving Time, see

<http://webexhibits.org/daylightsaving/index.html>



Call us if you need us!



Vista Version Alert!

You're a Business — Buy the Business Edition!

There are five versions of Vista available in the United States. There are only two that you care about: **Business** and **Ultimate**.

95% of all businesses should be buying the Business Edition. If you really need to hook up cable TV to your computer and record Barney Miller reruns at work, then buy the Ultimate Edition.

If you buy a **Home** version of Vista, we cannot support it. It will not operate properly in your business environment and you will need to buy the upgrade to Business Edition.

If you have a managed services agreement, all work related to home editions of operating systems is not covered.

Toolbars and Add-Ons

By Karl W. Palachuk

You may have noticed that our technicians don't have much patience with "Toolbars" and other Add-Ons for Internet Explorer. When you have a problem and we see one of these toolbars, we are very likely to ask your permission to remove it.



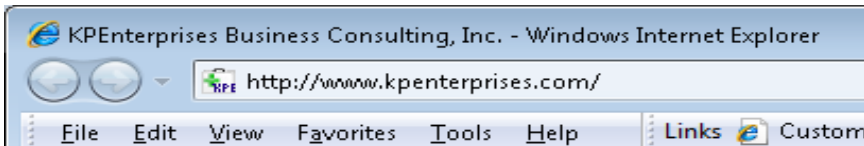
Toolbars are additional lines across the top of your web browser that add functionality, such as searching or adding more information. **Add-Ons** are programs that install some feature that did not originally ship with the browser, such as a pop-up blocker. A Toolbar is just a specific type of add-on.

Both of these add-ons can make computing easier. But they can also cause lots of problems. In many cases, they change very important features in your browser. If your most important work-related sites need certain functionality in your browser, toolbars and add-ons can cause problems.

There are two basic kinds of add-ons: Good and Evil. Good add-ons are made by large, brand-name companies. The big names here are Google and Yahoo. I think every program I bought this year shipped with either a Google or a Yahoo Toolbar. These programs are generally well behaved. They make your system run slower, but don't usually do any harm.

Evil add-ons come from lesser-known (or unknown) organizations and tend to either 1) Be very poorly written so they break things on your computer; or 2) collect information on what you're doing and send it back to a server some place so they can award you with spyware, pop-ups, and the occasional bit of pornography.

We recommend that you have a company policy to not allow Toolbars or Add-Ons that are not approved. Some clients have a simple policy: All software must be installed by KPEnterprises. When we're asked to install some little program we've never heard of, we can do a little research and make a recommendation that could **save you some money!**



CA Takes on Symantec

CA — formerly known as Computer Associates — is an old, established software company that has really remade themselves in the last three years. And now they're taking on Symantec in two major areas: **Security** (such as anti-virus) and **Backups**.



For fifteen years there have been two backup programs for serious corporate backups: Backup Exec (by Veritas) and ARCserve. Backup Exec is now a Symantec Product. And ARCserve is now a CA product.

CA has built a great package of products called **Business Protection Suite for Microsoft Small Business Server**. This includes a centralized system for virus protection, anti-spyware, and backup.

This package is actually the core for data protection in any size organization. CA systems are used in some of the largest companies in the world. The backups you create with the Small Business Edition will work on any ARCserve system you grow into.

If you want to take a look at the new CA products, give us a call.

Be More Productive Today

Apply Those “KPE” Updates!

If you have a **SuperStar IT** contract with KPEnterprises, that means we take care of your computers.

But we can't do it alone.

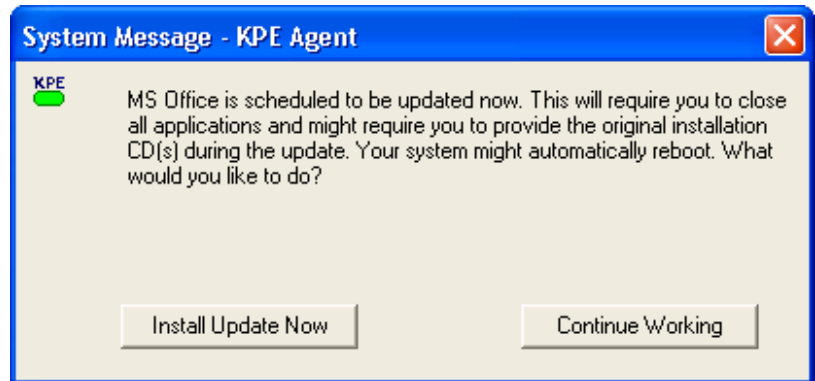
Our automated system will deliver updates to your computer. And it will install them if it can. Normally, these updates will take place in the middle of the night.

Here's what you can do to help.

First, **leave your desktop computer turned on** all the time. Most computers fail at the point of powering on. As odd as it sounds, leaving your computer turned on at all times is best. You should not leave it logged in, just turned on.

Second, if you are using your computer when an update happens, you will see an alert similar to the one above. **Please let the updates be applied.** If you are working, click the “Continue Working” button and then proceed to save your work. Close all programs. In a few minutes, the updates will be applied.

Once the updates have been successfully applied, your computer will be rebooted. So make sure those programs are closed! Call us if you have any questions.



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